Table 1: Description of demographic and professional characteristics of study participant

|  |  |  |  |
| --- | --- | --- | --- |
| **Characteristics** | **Overall (n=102)****n (%)** | **Virtual clinic (n=52)****n (%)** | **Telephonic clinic (n=50)****n (%)** |
| Age (years) >20 20-29 30-39 40-49 50-59 | 15(14.7)12 (11.8)41 (40.2)24 (23.5)09 (8.8) | 10 (19.2)06 (11.5)20 (38.5)11 (21.2)05 (9.6) | 5 (10.0)6 (12.0)21 (42.0)13 (26.0)4 (8.0) |
| Gender Male Female | 37 (36.3)65 (63.7) | 21 (40.4)31 (59.6) | 16 (32.0)34 (68.0) |
| OccupationStudent (Parent) Unemployed Retired Employee | 17 (16.7)28 (27.5)07 (6.9)50 (49.0) | 14 (26.9)12 (23.1)03 (5.8)23 (44.2) | 3 (6.0)16 (32.0)4 (8.0)27 (54.0) |
| Previous experience with telehealth? Yes No | 30 (29.4)72 (70.6) | 13 (25.0)39 (75.0) | 17 (34.0)33 (66.0) |

Figure 1:



Figure 2:



Table 2: Comparison of demographic characteristic on the total score

|  |  |  |
| --- | --- | --- |
|  | **Telephonic clinic** | **Virtual clinic** |
| **Mean (SD)** | **p-value** | **Mean (SD)** | **p-value** |
| Age  8-15 16-19 20-29 30-39 40-49 50-59 | 10.00(0.00)26.0016.50 (3.88)17.24 (4.24)19.00 (3.42)19.00 (3.56) |  | 10.25 (0.71)10.00 (0.00)13.50 (4.81)12.40 (5.67)10.55 (1.29)12.00 (2.82) |  |
| Age (years) 8-19 20-29 30-39 40-49 50-59 | 13.20 (7.15)16.50 (3.88)17.24 (4.24)19.00 (3.42)19.00 (3.56) | 0.302 | 10.20 (0.63)13.50 (4.81)12.40 (5.67)10.55 (1.29)12.00 (2.82) | 0.414 |
| Gender Male Female | 16.88 (3.20)17.35 (5.08) | 0.732 | 11.62 (4.58)11.71 (3.77) | 0.938 |
| Occupation Student (Parent) Unemployed Retired Employee | 22.67 (3.05)16.69 (5.27)19.00 (3.56)16.63 (4.01) | 0.129 | 10.14 (0.53)13.75 (6.29)13.33 (3.05)11.30 (3.65) | 0.120 |

P values are obtained from the One-way ANOVA and t-test.

Figure 3: Telephone clinic survey results



Figure 4: Virtual clinic survey results



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