

## Information Technology Access and Literacy Survey Results

Question	Answer	Completing Participants (N=10)	Dropped participants (N=6)
<b><u>Device and Internet Access</u></b>			
<b>Home computer</b>	Yes	10, 100%	6, 100%
<b>Tablet</b>	Yes	6, 60%	2, 33%
	No	4, 40%	4, 67%
<b>Smartphone</b>	Yes	10, 100%	6, 100%
	No	0, 0%	0, 0%
<b>Home internet</b>	Yes	8, 80%	6, 100%
	No	2, 20%	0, 0%
<b>Public internet</b>	Yes	4, 40%	3, 50%
	No	6, 60%	3, 50%
<b>Preferred space for using internet</b>	Home	3, 30%	6, 100%
	Work	5, 50%	0, 0%
<b>Reliability of internet</b>	Very reliable	1, 10%	2, 33%
	Reliable	2, 20%	0, 0%
	Somewhat reliable	1, 10%	1, 17%
	Very unreliable	4, 40%	3, 50%
<b><u>Information technology literacy</u></b>			
<b>Comfort using a computer</b>	Very comfortable	7, 70%	6, 100%
	Comfortable	2, 20%	0, 0%
	Very uncomfortable	1, 10%	0, 0%
<b>Comfort using a smartphone</b>	Very comfortable	7, 70%	5, 83%
	Comfortable	2, 20%	1, 17%
	Very uncomfortable	1, 10%	0, 0%
<b>Comfort using the internet</b>	Very comfortable	7, 70%	6, 100%
	Comfortable	2, 20%	0, 0%
	Very uncomfortable	1, 10%	0, 0%
<b>Overall comfort using</b>	Very comfortable	5, 50%	4, 67%

<b>information technology</b>	Comfortable	5, 50%	2, 33%
<b>Confidence using Zoom</b>	Very confident	6, 60%	3, 50%
	Confident	3, 30%	2, 33%
	Very unconfident	1, 10%	1, 17%
<b>Confidence smartphone applications</b>	Very confident	8, 80%	6, 100%
	Confident	2, 20%	0, 0%
<b>Overall confidence using telehealth, websites, and smartphone applications</b>	Very confident	6, 60%	6, 100%
	Confident	3, 30%	0, 0%
	Somewhat confident	1, 10%	0, 0%
<b>Ability to open and send</b>	Very well	10, 100%	6, 100%
<b>Ability to forward an email</b>	Very well	10, 100%	6, 100%
<b>Ability to open an email</b>	Very well	10, 100%	6, 100%
<b>Ability to use a search engine</b>	Very well	8, 80%	6, 100%
	Well	2, 20%	0, 0%
<b>Ability to bookmark a webpage</b>	Very well	8, 80%	6, 100%
	Well	2, 20%	0, 0%
<b>Ability to move back and forth between web pages</b>	Very well	7, 70%	4, 67%
	Well	2, 20%	2, 33%
	Okay	1, 10%	0, 0%
<b>Ability to save a document</b>	Very well	10, 100%	6, 100%
<b>Overall ability to use information technology</b>	Very well	8, 80%	6, 100%
	Well	2, 20%	0, 0%