**Appendix**

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| PS 05 | Requirement elicitation in product emotional design using fuzzy clustering and fuzzy cognitive model  | [29] |
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| PS 07 | Latent customer needs elicitation by use case analogical reasoning from sentiment analysis of online product reviews  | [45] |
| PS 08 | Improving IS development teams' performance during requirement analysis in project—The perspectives from shared mental model and emotional intelligence  | [17] |
| PS 09 | Participatory design-based requirements elicitation involving people living with dementia towards a home-based platform to monitor emotional well-being  | [35] |
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| PS 11 | A method for eliciting and representing emotional requirements: Two case studies in e-healthcare  | [31] |
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| PS 13 | Using machine learning to convey emotions during requirements elicitation interviews  | [25] |
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| PS 18 | Integrating SSTQUAL, Kano Model and Attractiveness Engineering to Analyze User’s Emotional Needs in Self Check-in Service  | [36] |
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| PS 22 | Theory of Constructed Emotion Meets RE  | [43] |
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